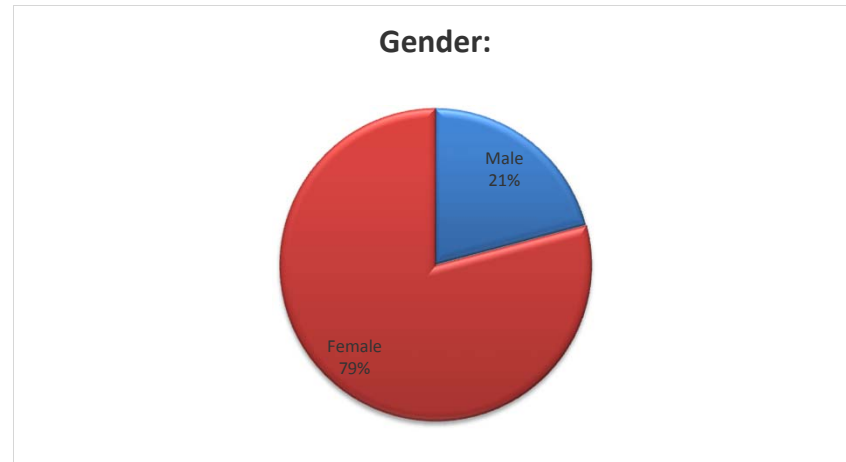


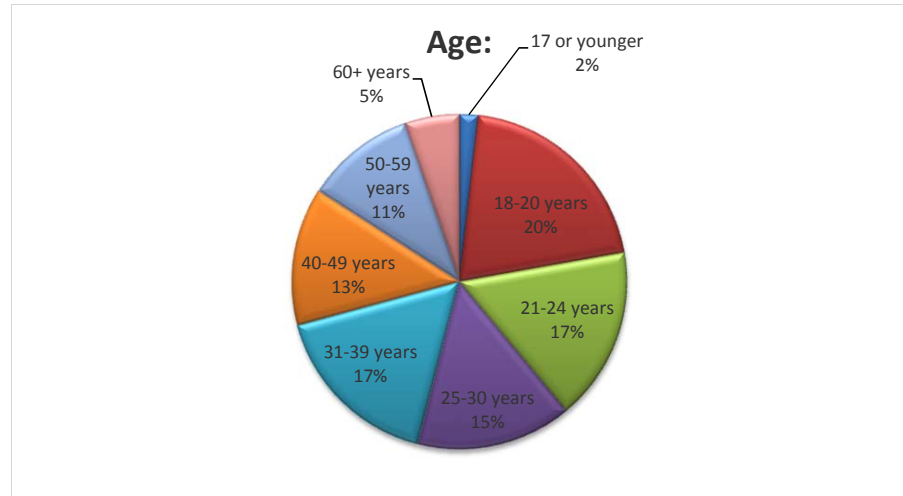
Learning Center Program Review Survey Fall 2015 (AVC Students)

Gender:		
Answer Options	Response Percent	Response Count
Male	20.9%	24
Female	79.1%	91
<i>answered question</i>		115
<i>skipped question</i>		0



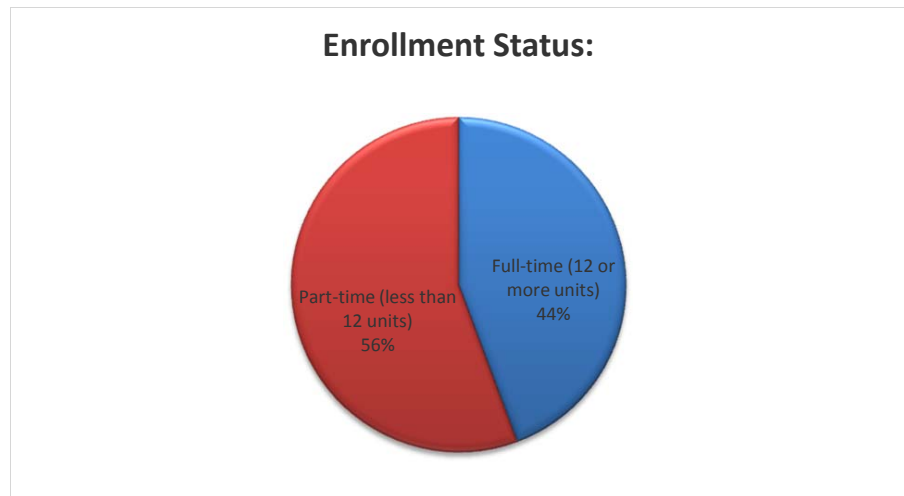
Learning Center Program Review Survey Fall 2015 (AVC Students)

Age:		
Answer Options	Response Percent	Response Count
17 or younger	1.8%	2
18-20 years	20.4%	23
21-24 years	16.8%	19
25-30 years	15.0%	17
31-39 years	16.8%	19
40-49 years	13.3%	15
50-59 years	10.6%	12
60+ years	5.3%	6
<i>answered question</i>		113
<i>skipped question</i>		2



Learning Center Program Review Survey Fall 2015 (AVC Students)

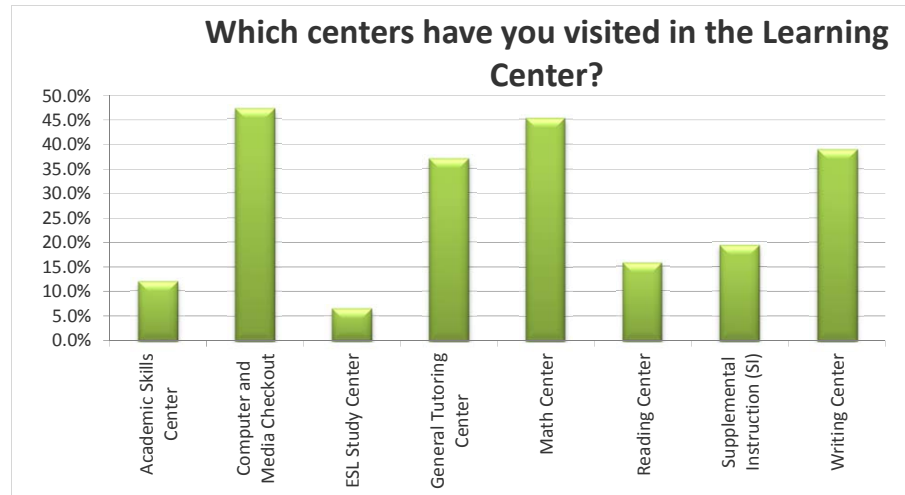
Enrollment Status:		
Answer Options	Response Percent	Response Count
Full-time (12 or more units)	44.3%	51
Part-time (less than 12 units)	55.7%	64
	<i>answered question</i>	115
	<i>skipped question</i>	0



Learning Center Program Review Survey Fall 2015 (AVC Students)

Which centers have you visited in the Learning Center?

Answer Options	Response Percent	Response Count
Academic Skills Center	12.0%	13
Computer and Media Checkout	47.2%	51
ESL Study Center	6.5%	7
General Tutoring Center	37.0%	40
Math Center	45.4%	49
Reading Center	15.7%	17
Supplemental Instruction (SI)	19.4%	21
Writing Center	38.9%	42
<i>answered question</i>		108
<i>skipped question</i>		7

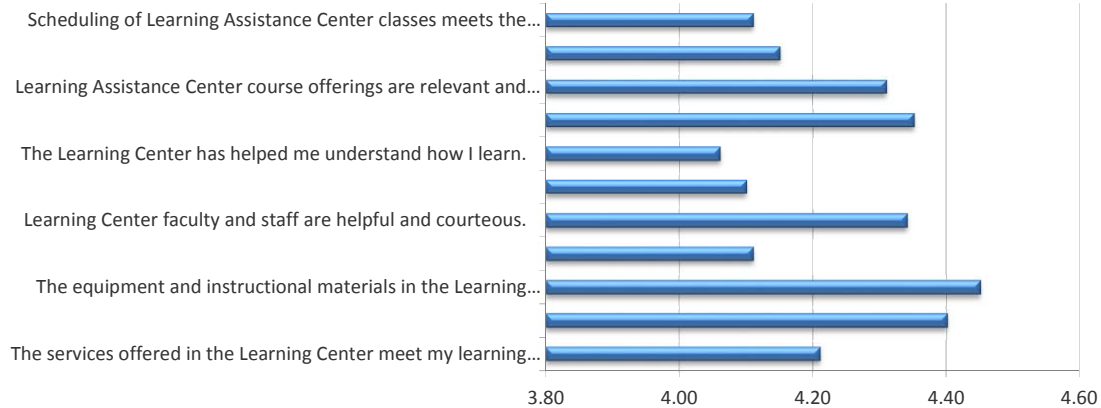


Learning Center Program Review Survey Fall 2015 (AVC Students)

Please select the most appropriate response.

Answer Options	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A	Rating Average	Response Count
The services offered in the Learning Center meet my	52	41	10	2	5	5	4.21	115
The computer labs in the Learning Center adequately	52	29	9	3	0	21	4.40	114
The equipment and instructional materials in the	57	35	9	1	0	13	4.45	115
Learning Center workshops and 411 sessions meet my	41	25	23	1	2	23	4.11	115
Learning Center faculty and staff are helpful and	59	35	5	6	2	5	4.34	112
There is adequate publicity about the Learning Center	51	35	12	11	2	4	4.10	115
The Learning Center has helped me understand how I	47	26	22	5	3	11	4.06	114
Learning Assistance Center course offerings meet the	54	33	10	3	1	13	4.35	114
Learning Assistance Center course offerings are	52	34	14	3	0	12	4.31	115
Learning Assistance Center courses adequately prepare	42	34	18	3	1	15	4.15	113
Scheduling of Learning Assistance Center classes	44	33	19	4	2	12	4.11	114
<i>answered question</i>								115
<i>skipped question</i>								0

Please select the most appropriate response.



Learning Center Program Review Survey Fall 2015 (AVC Students)

What role do you think the Learning Center currently serves on campus?

Answer Options	Response Count
	81
<i>answered question</i>	81
<i>skipped question</i>	34

Number	Response Text	Categories
1	It helps students figure out they can do the work assigned if they ask for help and apply themselves.	
2	Helping and trying so hart to help the students, we need more assistance and more hours for computer laboratory. In Palmdale Center we need academic support for Math and Business Classes.	
3	A great media and tutoring center. Whether I need to have a one on one lesson, or must type a paper quickly, I can always get the help I need from the Learning Center.	
4	The Learning Center aids students in their academic pursuits by giving them the help they need to do their best in their studies.	
5	it is there when needed	
6	Guidance help	
7	So that students will gain further assistance in the subject(s) they may struggle with.	
8	Helping the student	
9	Gives helpful criticism that helps you to know how to do better with your classes.	
10	To aid students who need assistance or allow the use of equipment that some students may not have access to at home.	
11	It provides students with all the resource needed in order to be a successful student	
12	Assist with tutoring	
13	While I am sure the tutors there have helped many, both of my attempts to get help ended miserably. The computer use is awesome though.	
14	I think the role is to help the student to be successful in our studies and assignments and Learning Center is reaching that goal 😊	
15	If Students knew what these services were there for and they had the drive to succeed, the Learning Center will help them through any aspect of any class they are or will take! Great program! Should be an encouragement for ALL students to go to each venue at least once in the early days of their time at AVC! I especially want to comment on Erin Traynor who has helped me with career assessment and direction for my future as an older worker headed back into the work force. He attention to detail, concern with my concerns and questions were very carefully answered and her input has been and will be invaluable as I go forward to obtain my Bachelors Degree.	
16	definitely an asset.	
17	The Learning Center facilitates the development and practice of effective study skills and behaviors and motivates as well as encourages students to take responsibility for their learning.	
18	a computer lab to print out work.	
19	tutoring	
20	It serves as a place where students can go get help on assignments and work in peace and quiet.	
21	To help students who need star help	
22	They are compassionate, encouraging, knowledgeable and always willing to help. You also meet people that help you you work together as a team	
23	It is very nice place to get some help for my papers and computer stuff	
24	academic assistance	
25	To assist students in activities related to their academics	
26	It helps to fill the gap between the regular classes that are offered, by teaching the students some of the basic info that the teachers don't have time for. And, the Learning Center helps the students to improve their skills so that they can achieve better grades.	
27	The Learning Center serves as a supplemental instruction to current coursework and provides tutoring services for students.	
28	Help students	
29	I think that the Learning Center currently serves on campus is Reading.	
30	it helps for higher education	

- 31 good
- 32 It is very helpful in letting the students complete their homework for their classes when they do not have internet at their homes. It creates a great learning environment.
- 33 A help center. One stop shop
- 34 Group sessions and assignment help is very nice to achieve at the Learning Center. It is a safe spot to meet up with classmates.
- 35 It is my lifeline. I do all my homework there and research and gmail.
- 36 Helpful ways of getting through courses.
- 37 It's role is to help students finish and get the most out of their classes. The learning center provides supplemental tools to all students who need a little extra help to get through a certain class.
- 38 Support and help
- 39 Environment open to students who need help with a variety of subjects and classes.
- 40 Is always on top better than other departments where they offer assistance for students to do their work.
- 41 To help students with understand more on their homework and lessons they didn't understand in their classes
- 42 Serves as a place for students to improve their learning abilities and help students get the grades they want to receive.
- 43 help when you need it
- 44 Provides tutors that can help with homework.
- 45 They are in the background for either students who are required to go their by their prof or students who know about them
- 46 A place of many resources.
- 47 The Learning Center has great services available for students to have success if they already know computers. But, for computer illiterate students there is not much help
- 48 The foundation for success.
- 49 A fundemental tool provided to give students the most of their education.
- 50 An extra source for additional help in classes
- 51 The learning center offers help to any student at any level.
- 52 Academically, the learning center gives students a second chance to gain a greater understanding of material covered or not covered in class. It also allows students to make friends and establish relationship with other students; creating a better and more welcoming campus environment:
- 53 The people there are really formal and really want to help you.
- 54 A place to learn get tutoring and be able to use the computer as needed.
- 55 It is on campus to provide the most information and help possible for all students.
- 56 Help students to learn and capitulate.
- 57 Central, in providing students the support and confidence they need to continue their academic goals .
- 58 AVC students can use the computers while they are on campus. They can also use the resources, and services in the Learning Center.
- 59 The Brains of the operation
- 60 The learning center helps us all learn and stay on track with our studies.
- 61 I think for those needing the extra support and help in subjects relating to math, reading and writing it is important so they can pass classes they would normally not be able to do well enough in to succeed on the college level.
- 62 Help tutor students in what they may need help with.
- 63 To assist students with material they may not be familiar with.
- 64 I think it serves to help students with assignments they do not understand.
- 65 It is suppose to be designed to helps struggling students.
- 66 Aid in student success
- 67 None
- 68 Tutoring
- 69 Helps increase a student's ability to retain concepts by helping them learn in the way that they are able to learn
- 70 To help students with their school work
- 71 Very helpful
- 72 Aids students on foundational skills and provides materials students need that they may not have such as a computer and printer
- 73 The learning center offers a beacon to students who feel like they are drowning in work and don't understand it.
- 74 Helpful study tool.
- 75 A very important role, but I think that they should have a SI for anatomy all day, not just in specific hours.

76 Tutoring

77 Helpful

78 A very important role as a resource for help. Any difficulties a student could face can be worked on through the learning center.

79 As a helpful hand to all students struggling in college or finding new ways to deal with college work.

80 Tutoring needs.

81 n/a

Learning Center Program Review Survey Fall 2015 (AVC Students)

How do you think the role of the Learning Center relates to other academic support programs, such as EOPS, STAR, OSD, and instructional computer labs on campus that are open to students?

Answer Options	Response Count
	70
<i>answered question</i>	70
<i>skipped question</i>	45

Number	Response Text	Categories
1	N/A	
2	Since 2012, I just used 3 times EOPS.	
3	I love the multiple computer labs on campus, however the availability of lessons, and groups is best in the Learning Center.	
4	I have not used any of these other academic support programs, but I would imagine they serve a similar purpose (one of aiding in academic success for students)	
5	n/a	
6	Great help	
7	Its better because you don't have to qualifie for the learning center	
8	I am not sure. Not familiar with the other programs.	
9	I think that it's very positive to have Learning Center Services for the programs.	
10	They provide services that a student may need	
11	I think ,is very helpful specially when i have to complete my assignments.	
12	I have not taken part in all these programs, but interface with many students who have and I will be going to STAR for support. I hear only positive outcomes for all these programs.	
13	I have not been involved in any of these programs.	
14	The Learning Center supports and accommodates students registered and affiliated with such programs to the best of it's staff's ability, and it facilitates the same elements for members of such programs as well.	
15	none	
16	na	
17	They help students perfect papers and help with academic studies.	
18	They are more important	
19	its better than others	
20	n/a	
21	It relates to the other programs because it offers all the things that the other programs offer to their students	
22	It strongly relates to the other academic support programs on campus. The availability of tutors and Learning Center staff make a positive and productive learning environment.	
23	Improve student educational 's skills	
24	However, I feel it serves all academic programs related to General Tutoring.	
25	they go together and help you out	
26	goody	
27	It is all helpful info to help the students.	
28	I only go to the Learning Center, I have not used the other options listed above.	
29	The reading program helps a tremendous amount	
30	Not sure	
31	Such support programs like the learning center allows students to have the confidence that they can get through college because the have the help and necessary tools needed.	
32	Unknown, due to the fact that i've never heard of the other academic support groups	
33	The Learning Center is the best place to do homework...	

- 34 Well Eops offers more help on one-on-one help with statistic and the lesson
- 35 I'm not too sure.
- 36 N/A
- 37 N/A
- 38 No comment
- 39 Essential partners
- 40 It is always available and open for students.
- 41 Unsure
- 42 Its available to any one.
- 43 it definitely compliments the other programs.
- 44 N/A
- 45 They want to to be successful.
- 46 I haven't been in those other areas
- 47 When you are a part of one of these the learning center can help you with whatever information you need.
- 48 Very well in tune. I like math section.
- 49 It al is interwoven.
- 50 The Learning Center has services for Academic Skills, as well as Human Development classes.
- 51 N/A
- 52 N/A
- 53 I wouldn't k now because I am not involved in any of those programs.
- 54 I don't think it does.
- 55 I'm not sure.
- 56 N/A
- 57 They don't seem to be associated as each program has their own tutoring services separate from the learning center.
- 58 None
- 59 I've only utilized the learning center
- 60 N/A
- 61 Yes I believe so
- 62 Good
- 63 They are similar but more easily acessable to all students
- 64 The Learning Center has staff that is incredibly able and ready to help.
- 65 It helps and makes everything a lot easier.
- 66 About the same
- 67 I dont know
- 68 Its more developed in a sense that it is more academic driven and is more one on one with the student.
- 69 It helps to have computers that are usable pretty much anywhere but the learning center keeps it all organized.
- 70 n/a

Learning Center Program Review Survey Fall 2015 (AVC Students)

Identify strengths at the Learning Center or things you like about it:

Answer Options	Response Count
	79
<i>answered question</i>	79
<i>skipped question</i>	36

Number	Response Text	Categories
1	The Writing Center was a big help to me, it would have been difficult to get through my first two semesters without it.	
2	Instructors with a lot of skills to teach. Always with smile, even do they don't get pay as they should be.	
3	The study rooms, tutors, and the readily available computers make this room key!	
4	I really enjoy sharpening my skills and getting more practice with the things I could improve on. I also enjoy the group tutoring because it makes me feel like I'm not the only one who needs practice or help with this subject.	
5	The math tutors are friendly and helpful	
6	Considerate towards others.	
7	The availability of tutors to assist students is extremely beneficial.	
8	Nothing	
9	access to computers Math and English tutoring	
10	the helpful tutors.	
11	I like that its a classroom environment students can use to learn or complete work needed.	
12	The learning center is available all day from opening to closing	
13	Would like one on one tutoring for higher level sciences such as anatomy/physiology	
14	Although I did not attend one this year the workshops I have attended in the past were very helpful.	
15	I love the experience and atmosphere ,helps me to concentrate in my studies and assignments.	
16	With regard to Math, this side of the LC can't be beat! There is always a friendly well schooled tutor to help anyone who needs it along with Dear Dr. Capriou! I have had minimal support on the writing side which also was positive due to time constraints and outside responsibilities have not been able to find time to linger there to further improve my grades in writing. I know however, the assistance is well done.	
17	It needs better lighting. The tutors are very helpful and respond in such a way that is understandable.	
18	The Learning Center's strengths are that the specific academic tutoring areas are all in one building and that for the most part, the entire building functions as one united entity that has the ability to refer students in need to its many corners and services without hassle.	
19	I like the math tutoring for the most part.	
20	good amount of supply	
21	I love it all without them I would fail math everytime	
22	They are compassionate, encouraging, knowledgeable and always willing to help. You also meet people that help you you work together as a team	
23	helpful staff at the computer media center, general tutoring and writing center	
24	knowledgeable staff	
25	I like the access to the computers and the other programs that are offered in the learning center	
26	I like that tutoring help is available.	
27	The supplemental instruction and computer media check out are strengths at the Learning Center.	
28	Encourage student and make learning easier	
29	serving students and disabled who have problems accessing the computer lab.	
30	friendly and quiet and helpful	
31	it watt good	
32	I just love the environment.	
33	Clean, adequate lighting, quiet, lots of resources on hand	
34	The people are all helpful and friendly and willing to assist	

- 35 Unsure
- 36 I like that SI sessions provided, because you know that the student tutoring knows exactly what material to go over since they are usually present during the class lecture.
- 37 Everything
- 38 Open tutoring
- 39 I love to attend the Center. The staff is always real politely and friendly great communication between students and staff.
- 40 Well the writing center really helps me out with writing a better essay and the academic center helped me with improving my learning styles a lot and clarified what type am I
- 41 The computer labs.
- 42 I appreciate the ability to have a student instructor for an honors chemistry class.
- 43 You have a really great tutor there named Erica. She was amazing and so helpful.
In fact all of the people in the Writing center were so nice and helpful.
- 44 Providing headphones, Printing, and other resources.
- 45 I like computer availability and the staff friendliness overall. Also, the tutoring available.
- 46 The individuals I met.
- 47 N/A
- 48 I like the drop in tutoring in the math center
- 49 it's open a good amount of time and is quiet
- 50 all academic areas in one roof, drop-in system.
- 51 I enjoyed, and found very helpful the SI tutoring. I enjoyed the tutor being in my class, and at the Learning Center.
- 52 Always helpful and there to answer any questions.
- 53 When I need help us there for me
- 54 I love to do my reading plus online in the learning center.
- 55 Friendly, non threatening supportive
- 56 The faculty, and staff are helpful, and courteous. The Learning Center have many resources, and services that students can use.
- 57 THEIR KNOWLEDGE
- 58 I enjoy the help of the people who work at the front desk in the learning center.
- 59 I like that you can go to the learning center to find help in the writing process of an essay or the help you need to do math homework.
- 60 The tutors genuinely want to help you succeed.
- 61 There is always someone to assist you.
- 62 N/A
- 63 Having multiple services available that cover a wider range of courses.
- 64 Student tutors relating to course work or professor teaching styles.
- 65 Nothing
- 66 Curteous staff
- 67 I like the one on one help that one gets at the Learning Center
- 68 The SI session truly help
- 69 The people who work with you
- 70 Tutoring and workshops
- 71 Open to help and willing to take the time.
- 72 The computers and some of the tutors.
- 73 I liked that my SI for anatomy was very prepared and was able to answer questions without having to go ask the teacher. I wish she was there the whole day.
- 74 Good math tutors
- 75 It is very helpful and there is always someone there to help you
- 76 The writing workshops.
- 77 I haven't visited the learning center but after this I plan to go.
- 78 Organization, helpfulness
- 79 n/a

Learning Center Program Review Survey Fall 2015 (AVC Students)

Is there anything specific the Learning Center could do differently to improve its services to students?

Answer Options	Response Count
	70
<i>answered question</i>	70
<i>skipped question</i>	45

Number	Response Text	Categories
1	Expand the Writing Center. The majority of students will be writing papers throughout their college career, the Writing Center will be the cornerstone for them.	
2	Math area has to be separate from computers. If a student has one and one meeting with the instructor, they need peace and quiet	
3	Although there are many workshops available, they have not been to any of them due to the limited availability	
4	Perhaps it could cap the group tutoring at 3 max and put more advanced groups of students together. It can be frustrating when people who need a great deal of help are in a group with students who are more advanced.	
5	Have math practice sheets available so that the student becomes more familiar with math types. At least that is what I would like to see	
6	No they are doing a wonderful job thanks	
7	no	
8	Allow any student who feels they need assistance with reading to have access to the reading assistance department, not just for students enrolled in reading classes!!!!!! I really needed assistance in comprehension, they told me that you have a very good reading comprehension specialist, and when I inquired about her, the woman in the reading area told me I had to be enrolled in a reading class, WOW! And her attitude was so, that I had to write a report on her. It is so sad to have such people to be representing AVC, when there are so many other people looking for jobs. Just because a person looks good on paper, doesn't make them a good candidate. Thanks to Miss Torrez I couldn't get the help I needed.	
9	Increase the amount of tutors.	
10	Hold more workshops/ 411's throughout the day to benefit students who may miss a much needed workshop/411 because they have to be in a class during their scheduled time.	
11	They are doing fine	
12	Make sure the tutors available are actually educated and current in the levels of math that they are trying to assist people in	
13	no at the moment	
14	My only critique is a quieter atmosphere. At times the decibel level can get quite loud with idle chatter, clearly not related to study.	
15	Just the lighting.	
16	The Learning Center might be able to improve its services by extending its hours of operation into the weekend as well as accommodating students with more room to develop and practice their study skills.	
17	open for more hours on Fridays. I as a student am on campus on Friday and have no computer, phone or way to print anything out and the learning center would be a great help if it was open longer.	
18	the tutors, i hear, aren't that helpful	
19	No	
20	Provide tutoring on Wednesdays all day	
21	No	
22	I believe the learning center is doing a good job	
23	Make sure that the teachers and the students know about your service	
24	I would suggest offering more supplemental instruction if possible.	
25	Some of the workers be more friendly and provide help for students	
26	none	
27	no	
28	no	
29	Not at this time.	

- 30 More direction for students who do not know how to convey their learning issues
- 31 Upgrade all the computers and add scanners
- 32 None
- 33 Have tutors that excel in the subject to which they are providing help with
- 34 Yes, always there things this place can do. More tutor available for Math and more workshops period
- 35 Possible get more statistic tutors on board because it's very confusing subject in math
- 36 No that I am aware of.
- 37 The math tutors are kind of uniformed about trigonometry. It would be helpful if there was a tutor that knew what was going on in the class
- 38 Hardly and students know it exists for some reason...or what services are offered. It's also not very well organized
- 39 The faculty being more helpful because one has ignored my need because the computer I checked out, someone was using it
- 40 I don't know if it's possible to have a short workshop on using the computer or not
- 41 N/A
- 42 That guy that doesn't know how to do the closing announcements needs to improve.
- 43 More tutors
- 44 Employ more SI tutors, and allow them to be part time students. If they cannot manage to help themselves first, how can they help others
- 45 Everything seems good.
- 46 No
- 47 Also more math tutors in the Math skills center.
- 48 Longer hours
- 49 None
- 50 N/A
- 51 Help students open up more to the idea of them getting help from the learning center by handing out cards or emailing students asking if they are on track with certain class.
- 52 Yes. The math area needs more tutors, and more help at the counter. I do not like it when I need to go there to ask questions and the people sitting behind the desk are too busy to respond in a positive and helpful manner. Recently, I went in and was put off by a lady sitting behind the desk there, although I was speaking to this person, her interest obviously was not on me or my questions. She was focused on other students waiting in line to speak to her. I found that off putting and very rude. It left a bad impression upon me, and made me to reconsider a decision to stay there that day to be tutored there. In the writing center, I feel like some of the tutors are inexperienced and are not able to stay on task. When going into the writing center, there are specific needs that I want to see met. If I leave there after my 30 minutes and my questions, or the problem I came in with has not been answered I feel like I have wasted my time. This happened to me several times there. I leave and get home later realizing that I didn't get the help that I sought out in the first place. Again, these tutors need to be experienced and ready to help with the exact problem in mind --- and not wander off into some unknown world of writing crap and staying there the whole of the session. Just get to the problem, get it solved, helping the student with their writing assignments, and move on to the next.
- 53 Don't make having IDs mandatory to use a computer
- 54 Not closing tutoring the last week of the semester. Finals week is important tutoring should be open to help students with finals
- 55 Not that I can think of at the moment
- 56 N/A
- 57 Not allow one student to dominate the whole hour of the tutoring session. In all of the tutoring sessions I was apart of, one student and only question was covered in an hour.
- 58 No
- 59 More times for tutoring
- 60 N/A
- 61 More hours
- 62 Create more in depth workshops that are longer
- 63 Just upgrade the computers.
- 64 Offer more tutoring at a flexible schedule. As well as offer more workshops
- 65 Must have SI all day for anatomy.
- 66 Needs to be more math tutors because the math section gets busy and there are not enough tutors to help with all of the people
- 67 No
- 68 No
- 69 Structured tutoring?

Learning Center Program Review Survey Fall 2015 (AVC Students)

I would like to see the following courses offered:

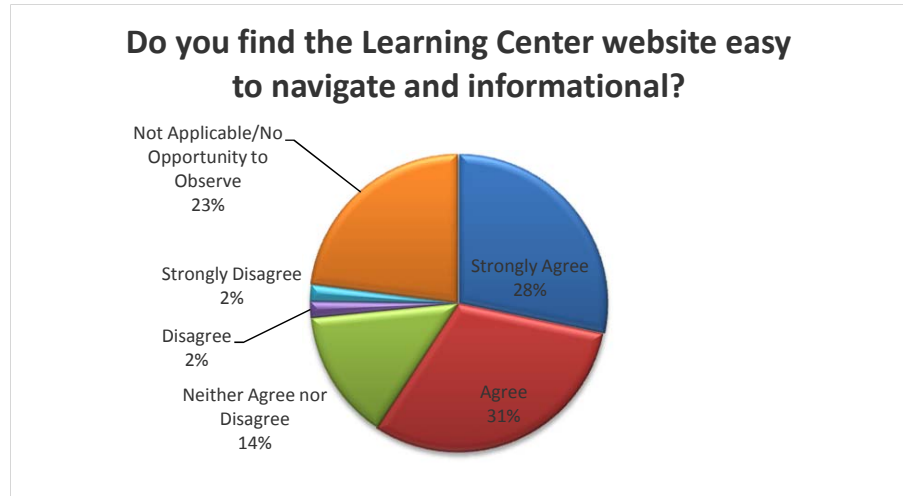
Answer Options	Response Count
	56
<i>answered question</i>	56
<i>skipped question</i>	59

Number	Response Text	Categories
1	Philosophy tutoring.	
2	More Nurses curses.	
3	More photography classes. Real analog photography, not the fake digital crap...	
4	No comment. I have only used the general tutoring sessions and nothing else.	
5	Yes	
6	None at this moment	
7	None	
8	I wasn't aware that if I needed math assistance I could just raise my hand until 3 weeks ago.	
9	History of other countries.	
10	Administration of Justice or communications	
11	Phys 120	
12	Spanish tutors will be very helpful.	
13	None at this time.	
14	A course on just the Writing Process, focusing on just the process itself and not requiring any additional literary analysis or the like.	
15	all spanish	
16	computer courses	
17	n/a	
18	I would like to see APA taught by itself and not part of a class that teaches other methods of writing.	
19	None	
20	Arabic language	
21	English, Math, Administration of Justice (online), and also Business courses.	
22	commercial music	
23	none	
24	cooking, robotics.	
25	math refresher for intersession available to those not taking intersession	
26	Unsure	
27	n/a	
28	I want them to have tutors for business classes is a big demand, specially for business math and accounting	
29	Statistics	
30	More of the courses above 101 for tutoring.	
31	Math workshops for higher level math.	
32	Courses on writing a personal statement and a CV	
33	Beginning Computer class.	
34	N/A	
35	Unsure	
36	Honors courses	
37	more writing tutors in the reading center.	
38	N/a	

- 39 N/A
- 40 N/A
- 41 I would like to see more of the current courses offered in general. Such as, these courses should be offered MORE throughout the semester. And times should be varied as well because some students cannot always make morning sessions -- perhaps later in the afternoon or early evening would be helpful for those of us who work part-time to full-time jobs.
- 42 Other languages besides Spanish
More tutoring time slots
- 43 Journalism major courses
- 44 N/A
- 45 NA. Not sure at this time.
- 46 I'd like more offerings in CA for summer and intersession as well as CIS in summer and intersession
- 47 N/A
- 48 Chemistry
Cal.
Physics
Biology
- 49 Psychology
- 50 Music in Politics, A different professor for debate since Lee is abusive and cruel. Scott Memmer in more English classes, he is a great teacher.
- 51 Accounting, business, math, English, etc.
- 52 Anatomy SI all day. Si is needed for this class because the lectures are only 1 hour. So there is a need for students to be able to understand better when the material is explained again.
- 53 Math 140
- 54 N/A
- 55 Na
- 56 n/a

Learning Center Program Review Survey Fall 2015 (AVC Students)

Do you find the Learning Center website easy to navigate and informational?		
Answer Options	Response Percent	Response Count
Strongly Agree	28.3%	32
Agree	31.0%	35
Neither Agree nor Disagree	14.2%	16
Disagree	1.8%	2
Strongly Disagree	1.8%	2
Not Applicable/No Opportunity to Observe	23.0%	26
answered question		113
skipped question		2



Learning Center Program Review Survey Fall 2015 (AVC Students)

Do you have any suggestions for the Learning Center website?

Answer Options	Response Count
	52
<i>answered question</i>	52
<i>skipped question</i>	63

Number	Response Text	Categories
1	N/a	
2	None	
3	Online reservations for electronic checkouts.	
4	I have not used the website.	
5	No	
6	None	
7	No.	
8	offer more on specific majors that AVC offers	
9	No	
10	the only problem that i been experience is when i have to make a ESSAY in Spanish i can't change the keyboard, and no body knows how to do it.	
11	Not at this time.	
12	none at this time.	
13	Some of the links in other centers (all except the Writing Center) are broken or lead to dead ends. This means students trying to access materials or study aids cannot reach them.	
14	na	
15	n/a	
16	no	
17	n/a	
18	N/A	
19	No	
20	none	
21	no	
22	no	
23	no	
24	None	
25	no	
26	No	
27	Possible make the website clearer instead of putting stuff everywhere that you can't find want you need	
28	No I do not.	
29	N/A	
30	No.	
31	N/A	
32	I had a hard time finding contact information for the learning specialists	
33	No.	
34	None at this moment.	
35	I would like to see more tutors in both reading and math centers.	
36	None.	
37	N/A	

38 N/A

39 I really don't go there very often

40 No

41 None

42 N/A

43 I had no idea AVC had a learning center website. This information is not easily available (or noticeable) on the AVC website. Additionally, non of the learning center employees mentioned the website.

44 everything is hidden behind something else. Like the schools website, I have to click somewhere else to get to where I want to get to. Plus when I cannot find what or where I want, I can't rely on the search.

45 No

46 n/a

47 N/A

48 None

49 Update it more often.

50 Anatomy SI all day

51 N/A

52 n/a

Learning Center Program Review Survey Fall 2015 (AVC Students)

Additional comments:

Answer Options	Response Count
	33
<i>answered question</i>	33
<i>skipped question</i>	82

Number	Response Text	Categories
1	Thank you	
2	Thanks for all your job! I need more connections or sources to get a Full Time Job.	
3	The new partitions and set up of the Learning Center has improved my comfort while working. I feel it is much quieter in the Learning Center, and love the new set up!	
4	we need something like this at the pkamdale cumpus that	
5	Thank you	
6	I'm very please with Learning Center services .	
7	Well Done! Great Encouragers each one!!	
8	Thank you for your service	
9	The Learning Center is a great asset to the college, and the people that make its day to day function possible are pretty marvelou:	
10	na	
11	I really need tutoring all day on Wednesday	
12	n/a	
13	Thank you!arabi	
14	i love you guys	
15	no	
16	Love the learning center and the people who work there	
17	None	
18	AVC never answers phone. He cashier's in he book store are not very friendly.	
19	I love this place is like my second house	
20	N/A	
21	None at this time.Thank you.	
22	I love working in the Computer, and Media Checkout	
23	KEEP IT UP	
24	Don't get me wrong on the tutoring that takes place at the writing center. I feel that for it being free to the students, it is good, but there are ways to improve th standard.	
25	N/a	
26	tutors need to work on people skills..	
27	The people at the front desks and the desks to check in at the learning center are very rude	
28	None	
29	Na	
30	n/a	
31	Thank you for all your help at the learning cente:	
32	This time the SI for my anatomy class was prepared and she knew how to explain in a very good way. Lauren is excellent. But she was only available two day which is not enough help for this very hard class.	
33	n/a	